

Quick Start Guide

4GLTE Wireless Asset Tracker



STEP 1: Locate the rectangular glass window on the bottom of the device and identify the LED lights



STEP 2: Send location to Matrack

- Press the push button on the top right corner of the bottom plate of the device to instantly send current location to Matrack. You can observe the green and blue LED lights through the glass window.
- Green GPS LED light blinks first, then the Blue Modem LED light blinks next.
- The green GPS LED light will begin to blink slower, which means the GPS lock/connection is obtained.
- The device registers the cell network when blue Modem LED light blinks slowly.
- As soon as the GPS lock/connection is obtained and the cell network is registered, both LED lights stop blinking and the device returns to regular update mode.

Note:

-If cell network is not identified or registered, the blue MODEM LED Light will blink steadily.

-If cell network is not registered, but identified, the blue MODEM LED light will blink faster.

-If GPS lock/connection is not obtained and the cell network is not registered, the LED lights will blink for 10 minutes, searching for the network and then turn off.

At this point, check the placement of the device and press the push button again, If still no connectivity, contact support@matrackinc.com.

STEP 3: Activate & Log in to your account

If your device was not activated upon purchase, please visit matrackinc.com/gpsactivation to fill out the activation form.

Your login information will be emailed to you.

Use the login name and password received by email to access your account at matrackinc.com. Once logged into your account, you can begin tracking your asset.

STEP 4: Placement of the Tracking Device

- Concealed in the device are 5 built-in magnets that allow you to attach the device to any vehicle, boat, trailer, rv, bobcat or any asset that needs tracking.
- The device needs to have as much access to the open as possible to retain a connection to GPS satellites. Device cannot have metal surrounding it.
- DO NOT place the device in the glove box, trunk, middle of the undercarriage, in wheel well, inside metal bumper or any enclosed space.
- We suggest placement underneath or behind vehicle seat or underneath vehicle.



Customer Support: support@matrackinc.com